



Privacy policy

Thank you for visiting the Web site of Sempra Pipelines & Storage or its related company. We are committed to protecting the reasonable expectations of privacy of the visitors to our Web site.

Traffic Data

To improve the usefulness of our Web site for our visitors, we automatically collect and maintain statistical information from our Web site's data logs that concern network traffic flow and volume ("Traffic Data"). Traffic Data consists of the:

- name of the domain, or URL, from which the visitor accesses the Internet (e.g., "a company.com", "a school.edu" or "an agency.gov");
- Internet Protocol Number;
- type of Web browser used; and
- date and time this Web site is visited.

Traffic Data does not identify individual visitors. Traffic Data is, however, helpful in permitting us to improve our Web site and to maintain its accessibility.

General visitors

For general visitors, not using applications requiring an authenticated log-in, Sempra Pipelines & Storage may use "cookies" for gathering Traffic Data. Cookies are files placed on a visitor's hard drive that allow the Web site to monitor the individual's use of the site. No attempts are made to identify individual users unless actions are taken to identify yourself by an "opt in," for example:

- individual services are requested,
- application is made regarding possible employment,
- inclusion on a Sempra Pipelines & Storage mailing list is requested,
- illegal behavior or unauthorized activities are suspected, or
- user identification is required under law.

Sempra Pipelines & Storage will not disclose the information you give us with any third party except to the extent such third party requires such information to perform services for Sempra Pipelines & Storage related to Sempra Pipelines & Storage's own business purposes, unless required by law, or when necessary to protect the Web site or Sempra Pipelines & Storage. We will not collect or sell your information for commercial purposes with third parties.

Customers

You may choose to not provide any personal information to Sempra Pipelines & Storage — and you will still be able to access most of the portions of the Web site. Personal information may, however, be required to use this Web site for:

- Visitors seeking to obtain any of the services offered by Sempra Pipelines & Storage on this Web site. In such event, specified information will be required to access and utilize information on this Web site regarding such services. This information may include your completing certain online registration forms, confirmation of enrollment by clicking on

"acceptance buttons" and/or use of passwords, cookies or other methods to confirm your identity. Online service commitments may also require follow-up contacts (such as telephone "call backs") and responses regarding the services to be utilized, including billings and payments.

- Requesting to be included on mailing lists of Sempra Pipelines & Storage, as may be described in more detail on this Web site from time to time.
- Contacts regarding possible employment.

Although Sempra Pipelines & Storage will take all commercially reasonable steps to prevent third parties from acquiring information becoming available to Sempra Pipelines & Storage in connection with this Web site, including encrypting sensitive information submitted and providing other security, an unlawful interception by a third party might be possible, and Sempra Pipelines & Storage does not represent that such unlawful activities would be impossible. Sempra Pipelines & Storage is not responsible for any such unlawful activities, or in the event that any password provided to a user is obtained by a third party in connection with this Web site. In the event a user believes any password has been obtained without permission by third parties, or if the visitor has other privacy concerns, they should contact Sempra Energy immediately so the password can be changed, or other steps taken as appropriate. This notification should be made to it to our Webmaster, Glen Willier at: gwillier@sempra.com.

Monitoring activities

Sempra Energy monitors network traffic continuously to identify unauthorized attempts to upload or change information, or otherwise cause damage to the Web site or to Sempra Pipelines & Storage. Monitoring also occurs to prevent any activity that is illegal, or which may subject Sempra Pipelines & Storage to legal liability or damage. Sempra Energy and Sempra Pipelines & Storage are committed to maintain the Web site's security and its ongoing compliance with law so that this service will remain available to all visitors.

Links

This Web site may provide from time to time "links" to various governmental, industry association and other third-party Web sites or materials. These links are provided for information purposes only. Sempra Pipelines & Storage does not endorse any advice, goods or services offered by third parties. To the extent the third-party materials contain assertions of fact, recommendations or any other interpretations or advice, the third party is solely responsible for the content of the third-party site, and Sempra Pipelines & Storage makes no representation as to the accuracy, completeness or fitness for any purpose or use thereof. Further, Sempra Pipelines & Storage has not verified the privacy policies applicable to third-party Web sites or hosted materials, or determined what actions such parties will take regarding the privacy of visitors. In no event shall Sempra Pipelines & Storage be responsible for any third-party content, policies or actions.

Revisions to Privacy Policy (last updated November 6, 2006)

Sempra Pipelines & Storage reserves the right, at any time, and without notice, to add to, change, modify or update this Privacy Policy by posting a revised policy on this Web site. Any revised Privacy Policy shall be effective immediately on posting. However, any time this policy is updated, the date of the modification will be posted.

Questions or comments

If you have any questions or comments regarding (a) our Web site Privacy Policy, or (b) any other questions about this Web site, Sempra Pipelines & Storage or its services, please contact Sempra Energy by e-mail at Webmail@sempra.com, by phone at (877) 736-7721, or by regular mail at 101 Ash St., San Diego, CA 92101-3017.

Please note, however, that information regarding these contacts or correspondence with Sempra Energy may be retained in a file that is specific to you.